

StrainSense Limited

Terms and Conditions of Sale

1. Descriptions shown in brochures, advertisements, and by way of samples are correct at the time of going to press, errors and omission excepted. They are liable to alteration at any time without notice.
2. We may revise prices without notice. Prices will be those ruling at the date of dispatch. Any invoice query should be made in writing within ten days of the date of the invoice. All prices exclude VAT, which is due at the rate currently in force. Quotations and estimates remain current for thirty days.
3. An order will only be accepted on the receipt of a written purchase order from the customer.
4. Credit accounts are payable in full within **thirty days of invoice date**, unless otherwise stated on invoice. Any other accounts or cash payments are to be paid in full prior to the processing of the order, or dispatch of the goods.
5. Any invoice not paid in full by the due date shall attract interest payments. These will accrue from the due date at the rate of 3.5 per cent per month.
6. Unless they have been paid for in full we reserve our title in goods supplied.
7. We cannot accept liability for delays caused in despatch or delivery by a third party.
8. Orders for goods may be cancelled only with the written agreement of one of our directors. Either 1) A charge of 30% of order value will be invoiced on cancellation. Or 2) Orders for goods made to special order cannot be cancelled if goods completed and available for dispatch. If goods not complete, all costs incurred to date of cancellation will be charged at cost plus 30 per cent.
9. Shortage of goods or damage must be notified by telephone within three days of delivery, and confirmed in writing within seven days of delivery, or no claim can be accepted. Delivery of obviously damaged goods should be refused. Notifications should give delivery note number, a list of quantities of the products damaged, and the details of the type of damage. Damaged goods must be retained for inspection.
10. Liability cannot be accepted for non-delivery of goods if written notification is not received within ten days of the date of invoice.
11. No liability is accepted for any consequential loss or damage whatsoever, however caused.
12. Under some circumstances we may cancel the contract without notice or compensation. Such circumstances would include inability to obtain materials, labour and supplies, strikes, lockouts and other forms of industrial action or dispute, fire, flood, drought, weather conditions, war, civil disturbance, act of God or any other cause beyond our control making it impossible for us to fulfil the contract.
13. If a 'quotation' is given it is a firm price for the job but subject to these terms and conditions. An 'estimate / budget quotation' is our best estimate / budget of the final cost but may be subject to fluctuation due to exigencies of the job which may be difficult or impossible to foresee. Currency fluctuations may also be reflected in the invoiced price.
14. No liability can be accepted by StrainSense Limited beyond replacement of the goods supplied where a third party supplier has not declared alterations to specifications.
15. No liability can be accepted beyond replacement of the goods supplied where installation techniques and use of the goods has not been approved in writing by StrainSense Limited.
16. Acceptance of the goods implies acceptance of these conditions. These conditions may not be varied except in writing by one of our directors.
17. Warranty of 12 months from date of despatch is offered on finished goods; where goods are further processed by customer warranty ceases after goods inwards inspection or receipt of goods.